

Microsoft Cloud App Security Proof of Concept

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Microsoft Cloud App Security Proof of Concept

This document provides guidelines to explore different features of Microsoft Cloud App Security in a Proof of Concept (PoC). This guide contains steps to deploy the various features and is intended to provide a demonstration of the functionalities of the product. The planned audience of this document are Security Administrators, IT Professionals, and System Integrators.

Environment

Choosing the proper environment is essential to the success of a PoC deployment. The following can be used:

1. Production: using actual Firewall logs, containing user data, and connecting to production SaaS applications.
2. Lab / Trial: using a temporary environment to evaluate the product or one of its features using Firewall logs in a test environment or test tenants of SaaS applications in use within the organization.

Due to the non-invasive way MCAS operates we recommend deploying it directly within a production environment. This will provide relevant and accurate results.

How to use this playbook?

1. Use this information to guide you and start your Proof of Concept deployment.
2. Scope the PoC by choosing the scenarios which align best with your business goals. We recommend as short and concise as possible to convey the value to the stakeholder, while minimizing the complexity.
3. Use the PoC Implementation section to understand the scenarios and what they mean for your environment. In each scenario, we describe how to set it up (what we call building blocks), and how to navigate.
4. Each building block explains the pre-requisites needed, as well as an approximate time to complete. This can help you during the planning process.
5. Based on 1-3 above, define the environment in which to execute. We encourage to strive for a production environment to get a good feel of the experience for your users.

Role Based Access Control

It's recommended to use either the Global Admin or Security Admin credentials throughout this PoC due to the role's full access to the product.

For more information on RBAC read the [linked](#) documentation.

PoC Implementation Scenarios

Foundation: Setting up the Microsoft Cloud App Security Portal

To start your PoC, your first step is to sign up for a Microsoft Cloud App Security tenant and set up the portal.

You can sign up by one of the following options:

- Requesting a [free trial](#) which can later be converted into a paid subscription
- Using an EMS E5 licensing package
- Standalone MCAS license

PoC Introduction

Theme / Scenarios overview

This guide contains instructions for five recommended scenarios and the general steps to get started in each. We encourage going through each scenario to fully understand the functionality and different use cases available within the product.

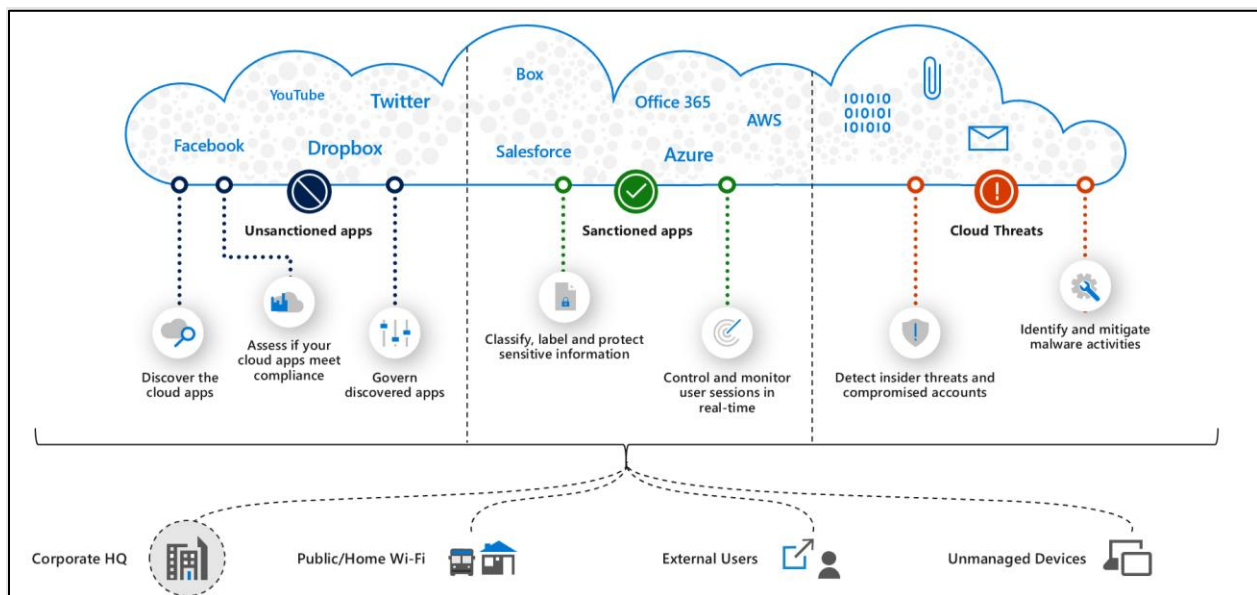
1. [Discover Shadow IT](#)
2. [Protecting your files and data](#)
3. [Real-Time Monitoring and Control](#)
4. [Threat Protection](#)
5. [Cloud Access Security Broker \(CASB\) for Cloud Platforms](#)

For Additional Microsoft Cloud App Security Resources review the following:

- [Technical Documentation](#)
- [Tech Community](#)
- [MCAS Webinar](#)
- [Ignite Videos](#)

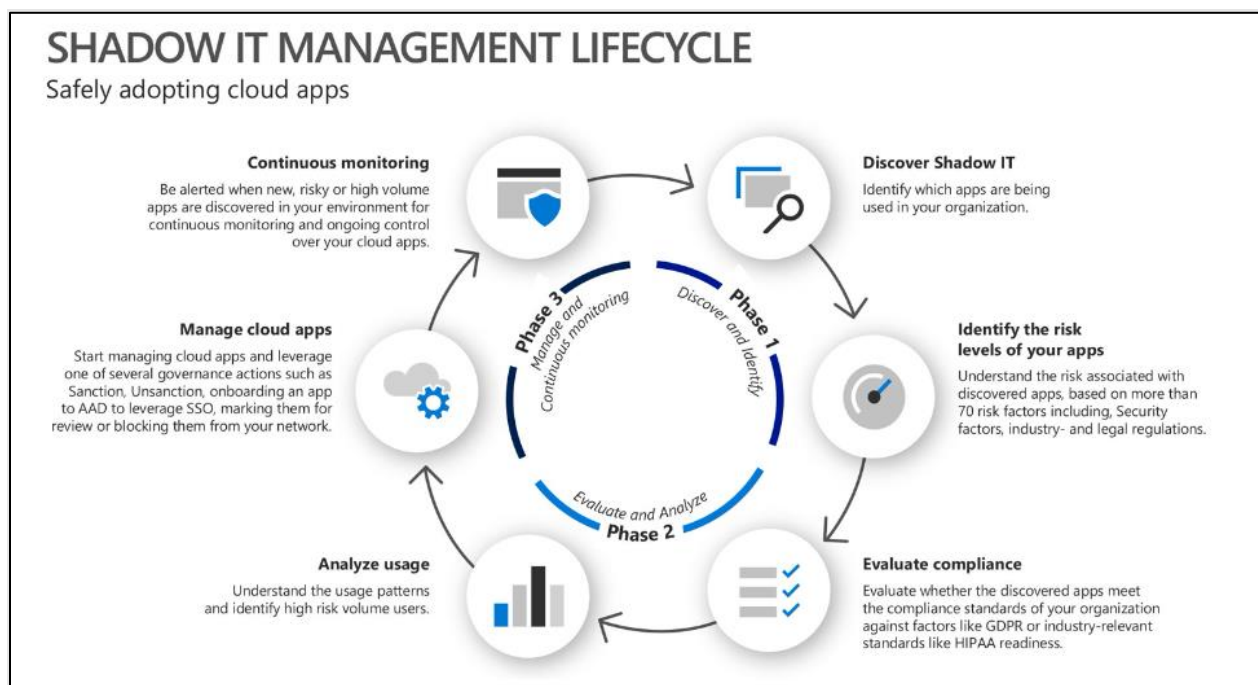
What is Microsoft Cloud App Security?

Microsoft Cloud App Security is Microsoft **CASB** (Cloud Access Security Broker) and is a critical component of the Microsoft Cloud Security stack. It's a comprehensive solution that can help your organization as you move to take full advantage of the promise of cloud applications but keeps you in control through improved visibility into activity. It also helps increase the protection of critical data across cloud applications (Microsoft **and** 3rd parties). With tools that help uncover shadow IT, assess risk, enforce policies, investigate activities, and stop threats, your organization can more safely move to the cloud while maintaining control of critical data.



Scenario 1: Discovery of Shadow IT

On average, more than 1,100 cloud applications are used by enterprises today, of which 61% are **not** sanctioned by IT. This results in duplicate capabilities, apps not meeting compliance standards or posing a security risk to the organization without any IT oversight. **Discovery** identifies cloud applications that you might not have visibility to, provides risk assessments and ongoing analytics and lifecycle management capabilities to control use. Cloud Discovery analyzes the traffic logs and runs it against the [cloud app catalog](#); to provide information on the discovered applications and the users accessing them.



Snapshot Reports

Snapshot Reports are the manual method of uploading firewall traffic logs into Cloud App Security. This is a simple way to validate your log format and start viewing the Shadow IT capabilities of Discovery. You can upload batches of 20 logs of 1 GB max at a time and they will parse into their own separate report. Any discovery policies you create **will not** apply to a Snapshot report.

Follow the steps on [this page](#) to create your first snapshot report.

Once the SnapShot report is parsed you will be able to view the Cloud Discovery report. The report will give you visibility into the applications being used in your network and the users accessing them. The next step would be to review the dashboard and understand the risk score behind each application.

Classifying Applications

Permissions: Compliance Admin should be reviewing this portion of the portal

Once you've reviewed which applications have been discovered - [tag each app as sanctioned or unsanctioned](#).

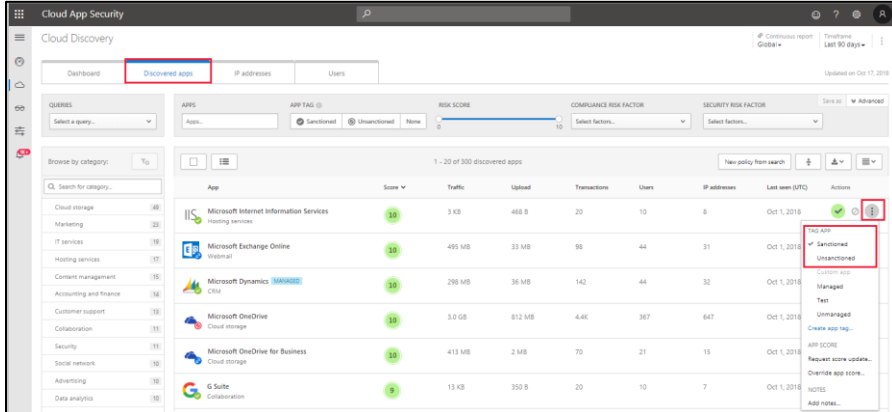
Sanctioned applications have been approved by your organization for use by users and unsanctioned apps have not. Once you find instance of applications that are unsanctioned - you can export a block script and block unsanctioned applications using your on-prem security appliances.

Example Scenario:

You identify that several users are watching Netflix when they're on your corporate network which is against corporate policy.

1. Un-Sanction the application in the MCAS portal

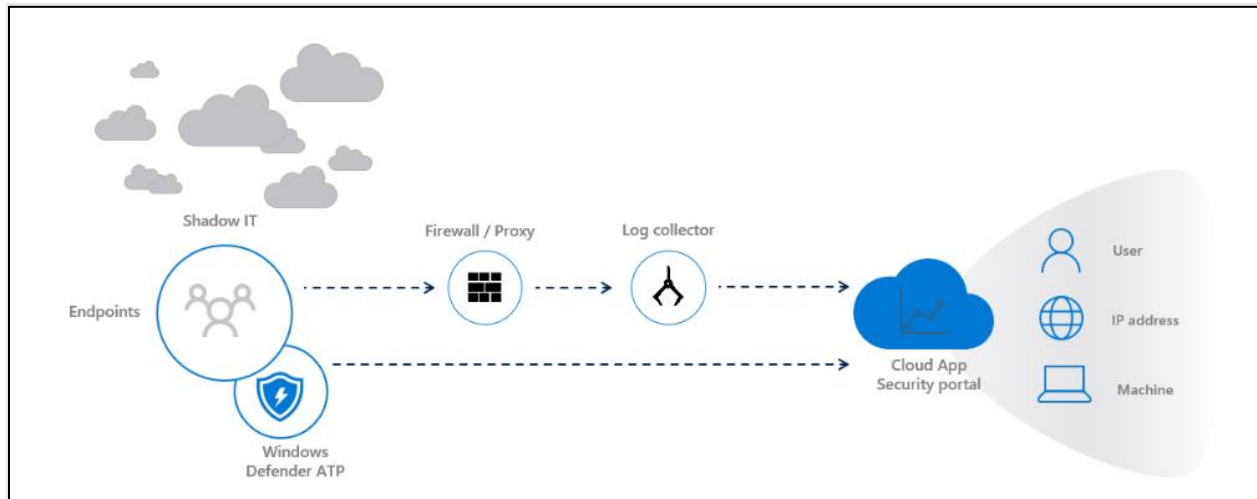
1.



App	Score	Traffic	Upload	Transactions	Users	IP addresses	Last seen (UTC)	Actions
Microsoft Internet Information Services	12	3 KB	459 B	20	10	8	Oct 1, 2018	[Dropdown Menu]
Microsoft Exchange Online	12	495 MB	33 MB	98	44	31	Oct 1, 2018	[Dropdown Menu]
Microsoft Dynamics 365	12	298 MB	36 MB	142	44	32	Oct 1, 2018	[Dropdown Menu]
Microsoft OneDrive	12	3.0 GB	812 MB	4.4K	367	647	Oct 1, 2018	[Dropdown Menu]
Microsoft OneDrive for Business	12	413 MB	2 MB	70	21	15	Oct 1, 2018	[Dropdown Menu]
Google Suite	12	13 KB	350 B	20	10	7	Oct 1, 2018	[Dropdown Menu]

2. [Generate a block script](#) to your firewall appliance
3. Import the file your created appliance

Microsoft Defender ATP



Permissions: Global or Security Admin

To provide this visibility on Shadow IT and cloud apps usage, Cloud App Security can ingest and analyze network traffic from **Windows 10 1709 and above** clients within or **outside** the corporate network, using the Native integration with Windows Defender ATP. Identify a risky user or machine and able to see what applications are being used and do further investigation in the WDATP portal.

Turn on the integration with MDATP by following this [link](#) – the integration will give you additional information into Shadow IT taking place outside our corporate network. Once complete - create discovery policies for continuous monitoring and alerting.

Discovery Policies

Create cloud app discovery policies to give you the ability to get alerted when new apps are discovered that are either risky, non-compliant or trending.

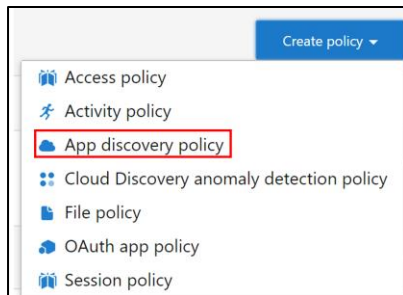
Start by using the built-in templates to [create app discovery policies](#) for risky and high volume apps. The configuration can be adjusted if needed.

- New high-volume app – alerts when new apps are discovered that have total daily traffic of more than 500 MB
- Risky app – alerts when new apps are discovered with risk score lower than 6 and that are used by more than 50 users with a total daily use of more than 50 MB

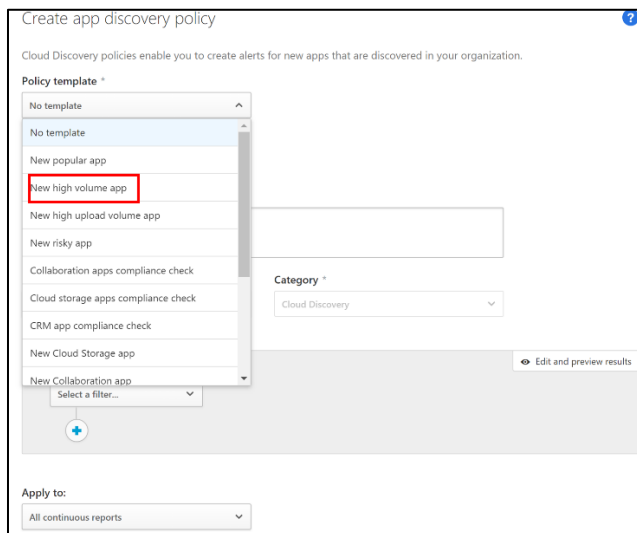
Once the policy is created, you will get notified when an application with high volume and high risk is discovered. This will allow to efficiently and continuously monitor applications in your network.

Creating an App Discovery Policy:

1. Go to the MCAS Portal
2. Click on Control and then Policies
3. Create Policy and pick App Discovery policy



4. Select the template for a New high-volume app



5. Scroll down and Click Create

Note: Follow the same steps and choose 'Risky app' template in Step 4.

Scenario 2: Protecting your files and data

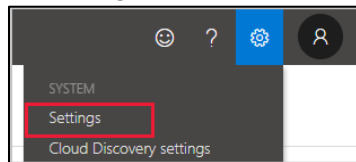
Integrate with Azure Information Protection

Permissions: Security Admin & have your information protection officer view this information and work together to come up with a governance plan

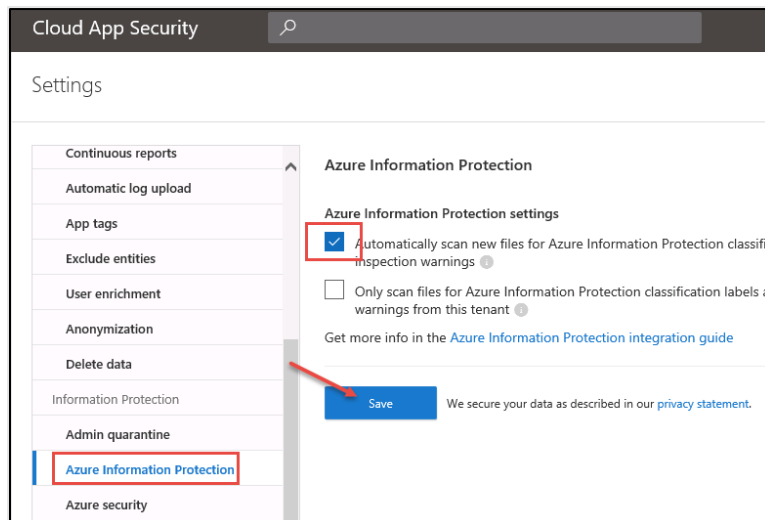
Note: To learn more about how to use AIP: <https://aka.ms/aipdag>. & Click [here](#) to learn how to create Azure Information Protection labels.

Once the [integration](#) is turned on you can apply labels as a governance action, view all files within the portal, create granular policies and investigate based on classification level.

1. Go to Settings in the MCAS Portal



2. Under Information Protection – Click on Azure Information Protection
 - o Click on Automatically scan files for Azure Information Protection classification labels and content inspection warnings



Create File Policies

File policies are a great tool for finding threats to your information protection policies, for instance finding locations where users store sensitive information, credit card numbers and third-party ICAP files in your cloud. With Cloud App Security, not only can you detect these unwanted files stored in your cloud that leave you vulnerable, but you can take immediate action to stop them in their tracks and lock down the files that pose a threat. Using Admin quarantine, you can protect your files in the cloud and remediate problems, as well as prevent future leaks from occurring.

Use file policies to detect information sharing and scan for confidential information in your cloud applications.

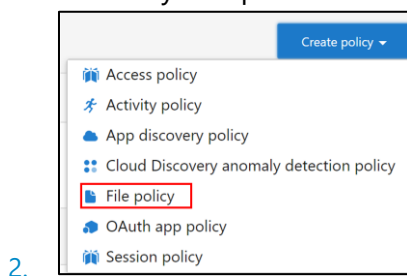
Create the following file policies to get visibility into how information is being used within your organization.

- File containing PII detected in the cloud (built-in DLP engine) - alert when a file containing personally identifiable information (PII) is detected by our built-in data loss prevention (DLP) engine in a sanctioned cloud app
- Files shared with unauthorized domains - alert when file is shared with an unauthorized domain (such as your competitor)
- File shared with personal email addresses - alert when a file is shared with a user's personal email address

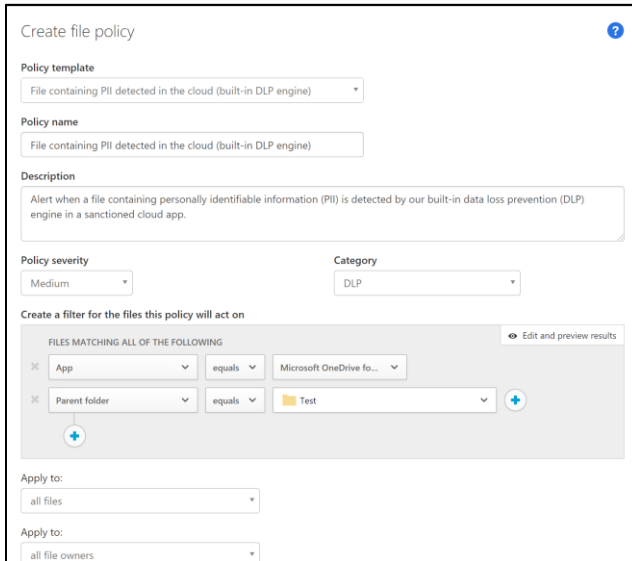
Use preset templates to start, review files in matched policies tab. Scope policies to a **single SharePoint/OneDrive site** to understand how the policies are working before adding additional applications or sites.

How to Create a File Policy:

1. Go to the MCAS Portal
2. Click on Control and then Policies
3. Create Policy and pick File Policy



4. Select the template for a File containing PII detected in the cloud (built-in DLP engine)
 - Scope it to down to SharePoint and OneDrive & Folder



Create file policy

Policy template
File containing PII detected in the cloud (built-in DLP engine)

Policy name
File containing PII detected in the cloud (built-in DLP engine)

Description
Alert when a file containing personally identifiable information (PII) is detected by our built-in data loss prevention (DLP) engine in a sanctioned cloud app.

Policy severity
Medium

Category
DLP

Create a filter for the files this policy will act on

FILES MATCHING ALL OF THE FOLLOWING

App equals Microsoft OneDrive fo...

Parent folder equals Test

Apply to:
all files

Apply to:
all file owners

5. Create

Follow the same steps and use the templates mentioned above in Step 4.

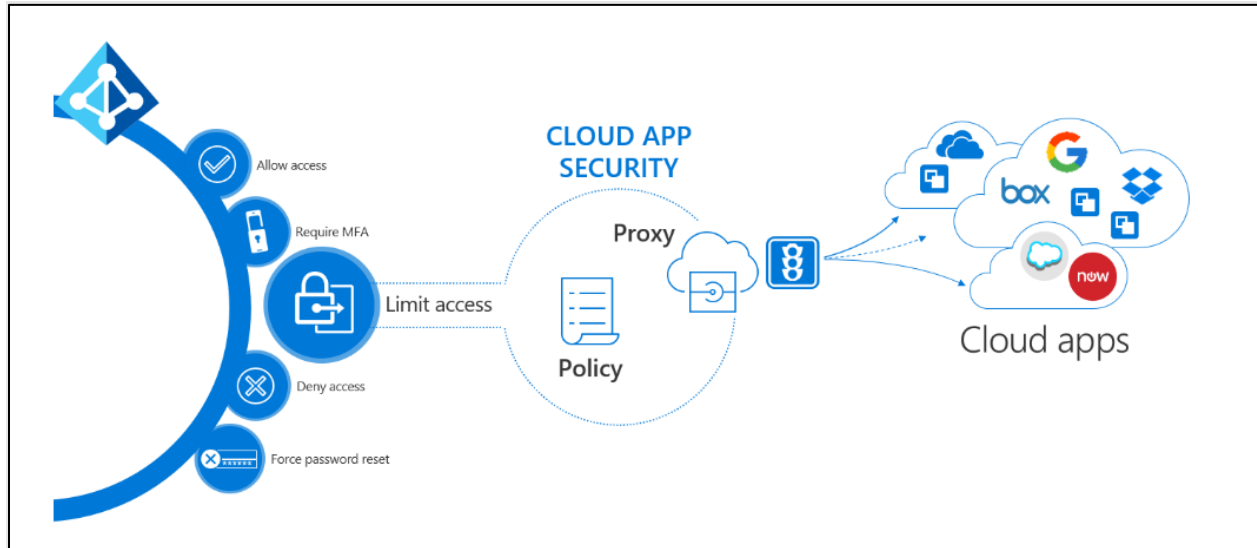
Note: Use the [Data Classification Service](#) for your inspection method.

Do not take any governance actions within the policy to avoid impact to the user.

For additional information about file policies follow this [link](#).

Scenario 3: Real-Time Monitoring and Control

Permissions: Security Admin or Global Admin



Conditional access app control utilizes a reverse proxy architecture and is uniquely integrated with Azure AD's Conditional Access (CA). Azure AD Conditional Access allows you to enforce access controls on your organization's apps based on certain conditions. The conditions define the 'who' (for example a user, or group of users), the 'what' (which cloud apps) and the 'where' (which locations and networks) a conditional access policy is applied to. After you've determined the conditions, you can route users to the Microsoft Cloud App Security where you can protect data with Conditional Access App Control by applying access and session controls.

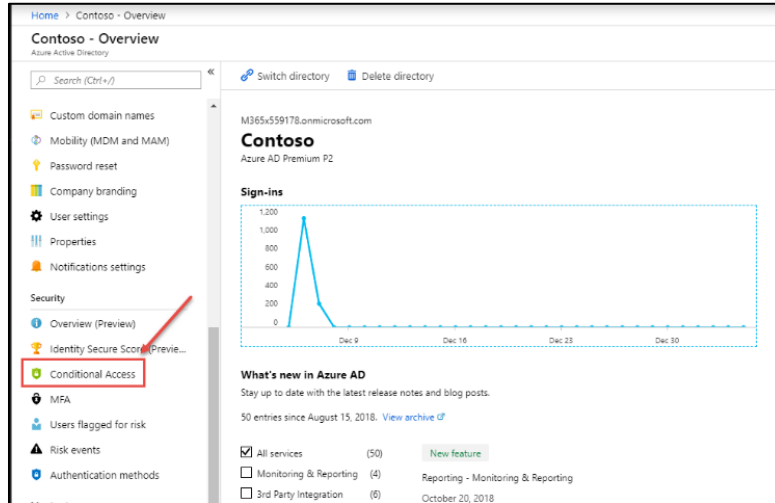
[Conditional access app control](#) enables user app access and sessions to be monitored and controlled in real time based on access and session policies. [Access policies](#) are used for PC and mobile devices and [session policies](#) are used for browser sessions.

Access and Session policies give you the following capabilities:

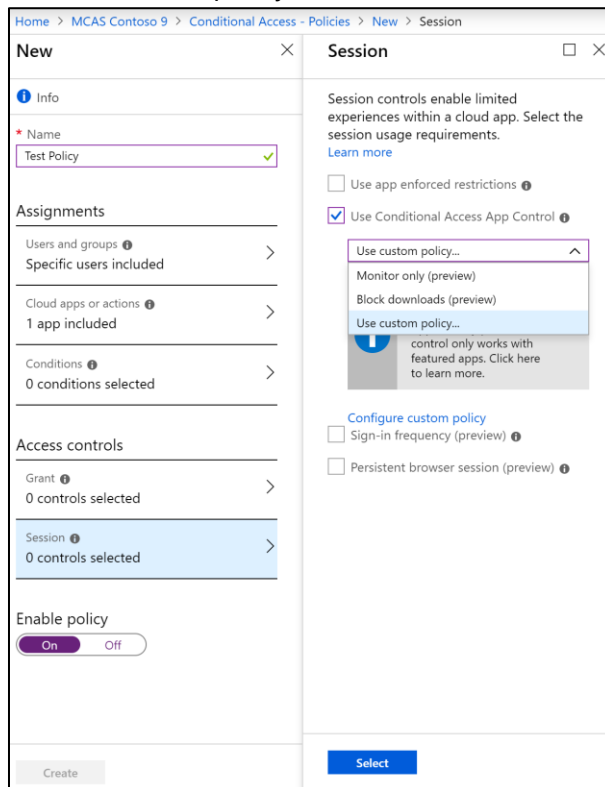
- Block on download
- Protect on download
- Prevent documents copy/print
- Monitor low-trust sessions
- Block Access
- Create read-only mode
- Restrict user sessions from non-corporate network
- Block upload

Azure Portal - Azure Active Directory:

1. Go to Azure Active Directory (AAD) under Security, click on Conditional Access



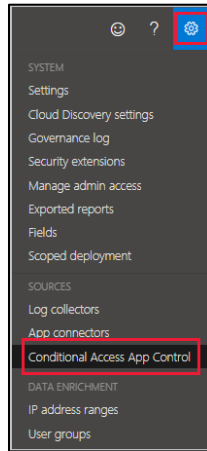
2. Create a Policy within AAD to enable Conditional Apps
3. Assign a **test** user group and assign one Cloud App (SharePoint or 3rd party app that's SSO configured) to get started during testing
4. Click on Session and click on 'Use Conditional Access App Control'
5. Select "Use custom policy" which will route the session through MCAS



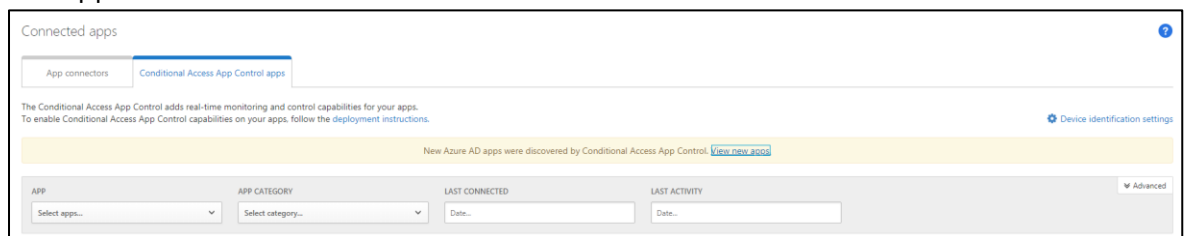
6. Once you created the policy, make sure to log out of each configured app and log back in

Microsoft Cloud App Security Portal:

7. Log back into the CAS portal, go into Settings and click on Conditional Access App Control



8. The configured applications should show up in the portal as Conditional Access App Control apps

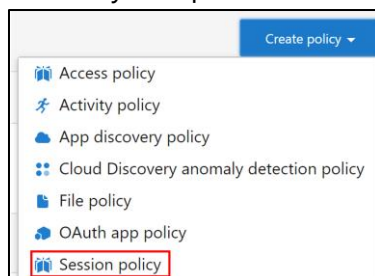


Creating a Session Policy:

For this PoC, we'll be creating a session policy using a template to monitor all activities to get started.

Create additional policies using the preset templates to test the different controls available.

1. Go to the MCAS Portal
2. Click on Control and then Policies
3. Create Policy and pick Session Policy



4. Select the template to Monitor all activities

Create session policy

Session policies provide you with real-time monitoring and control over user activity in your cloud apps.

Policy template

Monitor all activities
No template
Block sending of messages based on real-time content inspection
Block download based on real-time content inspection
Block upload based on real-time content inspection
Block cut/copy and paste based on real-time content inspection
Monitor all activities

Policy severity
Low

Category
Compliance

5. Click Create

Actions

Select an action to be applied when user activity matches the policy.

☒ **Test**
Monitor all activities

☐ **Block**
Block selected activities & monitor all activities

☒ Create an alert for each matching event with the policy's severity [Use your organization's default settings](#)

Daily alert limit

☐ Send alert as email ⓘ

☐ Send alert as text message ⓘ

[Save these alert settings as the default for your organization](#)

☐ Send alerts to Flow **PREVIEW**

Session control applies to browser-based apps.
To block access from mobile and desktop apps, [create an Access policy](#)

Cancel

Create

It may take several minutes for these changes to take effect.
We secure your data as described in our [privacy statement](#).

Scenario 4: Threat Protection

Permissions: Global Admin, Security Admin or User Group Admin

Creating an activity policy can help you detect malicious use of an end-user or privileged account or an indication of a possible compromised session.

Creating Activity Policies

Follow this [link](#) to learn more about activity policies.

- Mass download by a single user – this policy will give you visibility into possible data exfiltration
 - *By default, this policy will also alert on OneDrive client syncs*
- Multiple failed user logon attempts to an app – possible brute force attack or compromised account
- Login from a risky IP Address - possible compromised account
- Potential ransomware activity - alert when a user uploads files to the cloud that might be infected with ransomware

Malware Detection

This detection identifies malicious files in your cloud storage, whether they're from your Microsoft apps or third-party apps. Microsoft Cloud App Security uses Microsoft's threat intelligence to recognize whether certain files are associated with known malware attacks and are potentially malicious. This built-in policy is disabled by default. Not every file is scanned, but heuristics are used to look for files that are potentially risky. After files are detected, you can then see a list of **Infected files**. Click on the malware file name in the file drawer to open a malware report that provides you with information about that type of malware the file is infected with.

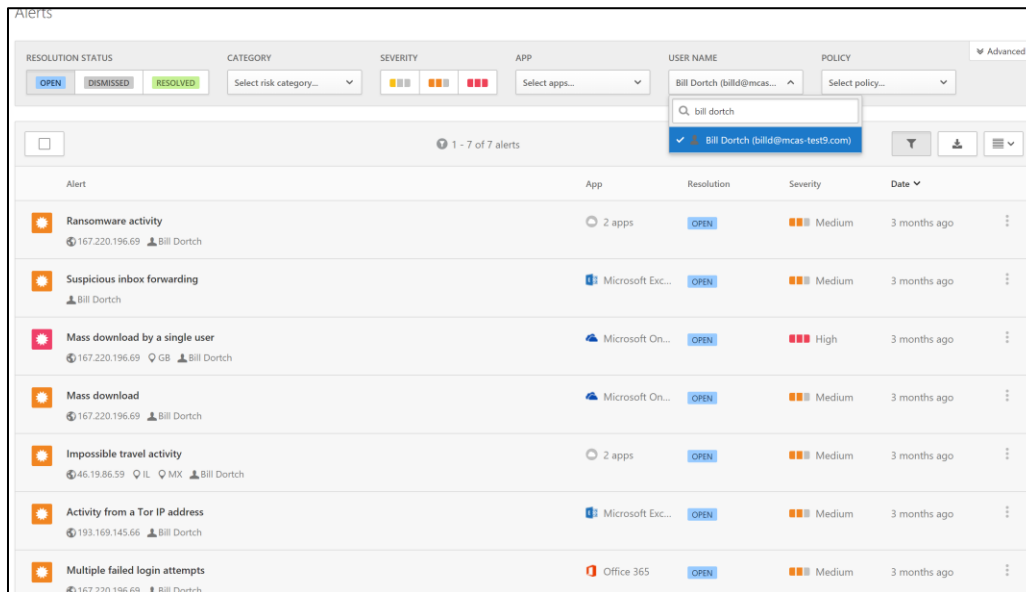
Malware detection is disabled by default. Make sure to enable it to get alerted on possible infected files.

Investigating and Remediating Alerts

[Investigate and determine](#) the nature of the violation associated with the alert. Try to understand if it's a serious, questionable violation or anomalous behavior for the user. Investigate further by looking at the description of the alert and what triggered as well as looking at similar activities.

If you dismiss alerts, it's important to understand why they are of no importance or if it's a false positive. If there is too much noise coming in, be sure to review and tune the policy triggering the alert.

1. In the MCAS Portal – Go to Alerts

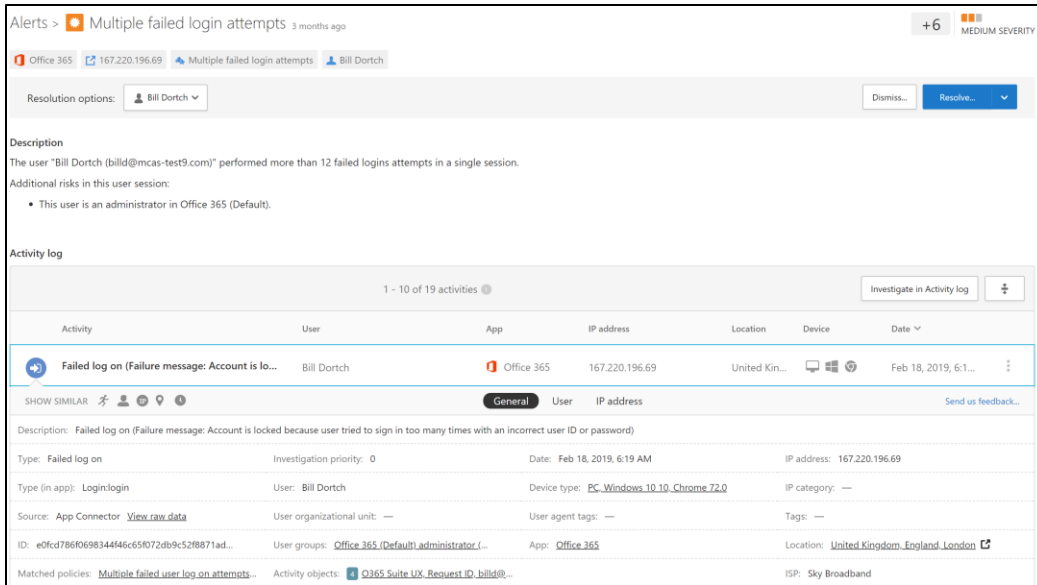


2. Click on an Alert you'd like to investigate

In this example we're investigating a single user who had multiple failed login attempts which could be a sign of brute force and a compromised identity.

3. Read the description of the alert and look at the details provided to see if anything looks suspicious.

We see that this user is an admin and has had over 12 failed logins. There is a chance that an attacker is trying to compromise this account.



Alerts > Multiple failed login attempts 3 months ago +6 MEDIUM SEVERITY

Resolution options: Bill Dortch Dismiss... Resolve...

Description
The user "Bill Dortch (billed@mcas-test9.com)" performed more than 12 failed logins attempts in a single session.
Additional risks in this user session:
• This user is an administrator in Office 365 (Default).

Activity log
1 - 10 of 19 activities Investigate in Activity log

Activity	User	App	IP address	Location	Device	Date
Failed log on (Failure message: Account is lo...	Bill Dortch	Office 365	167.220.196.69	United Kin...	PC Windows 10.10	Feb 18, 2019, 6:1...

SHOW SIMILAR General User IP address Send us feedback...

Description: Failed log on (Failure message: Account is locked because user tried to sign in too many times with an incorrect user ID or password)

Type: Failed log on Investigation priority: 0 Date: Feb 18, 2019, 6:19 AM IP address: 167.220.196.69

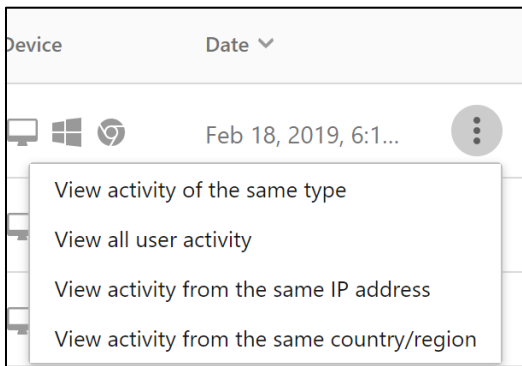
Type (in app): Loginlogin User: Bill Dortch Device type: PC_Windows 10.10_Chrome 72.0 IP category: —

Source: App Connector View raw data User organizational unit: — User agent tags: — Tags: —

ID: e0fcd786f0698344f46c65072db9c52f8871ad... User groups: Office 365 (Default) administrator / ... App: Office 365 Location: United Kingdom - England - London

Matched policies: Multiple failed user log on attempts... Activity objects: O365 Suite UX_Request ID_billed... ISP: Sky Broadband

- Click to on 'View all user activity' to view activities by this user for additional information for your investigation process.

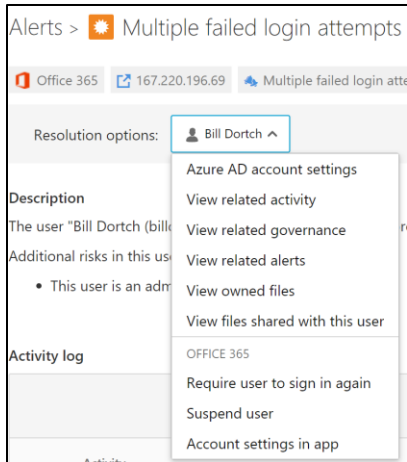


Device Date

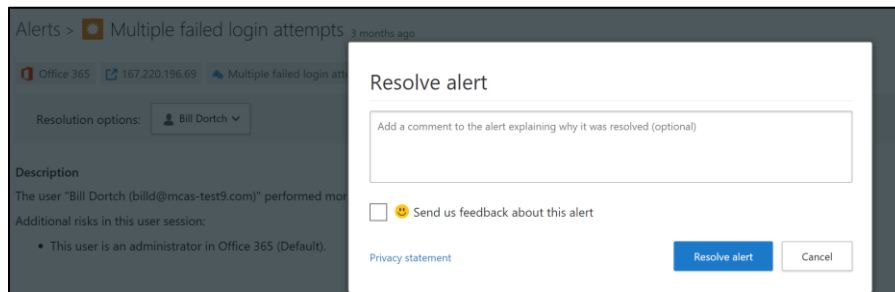
Feb 18, 2019, 6:1...

- View activity of the same type
- View all user activity
- View activity from the same IP address
- View activity from the same country/region

- If we look at the captured images in Step 1 and Step 3. We can see that he's an admin whose account has been compromised. We're able to make that conclusion by seeing that he had multiple failed logins from a TOR IP address and tried to exfiltrate data by his mass download alert.
- Now that we have enough information to infer that the alert is true. We can resolve the alert by the options available to us. In this case, the best approach would be to **suspend the user** since his account is compromised.



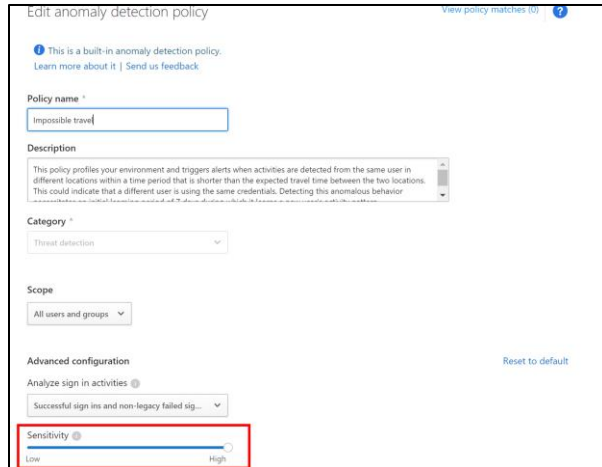
7. Click on Resolve and write how you resolved the alert



Reducing False Positives

Anomaly detection policies are triggered when they are unusual behaviors performed by the users in your environment. Microsoft Cloud App Security has a learning period where it uses entity behavioral analytics as well as machine learning to understand the "normal" behavior of your users.

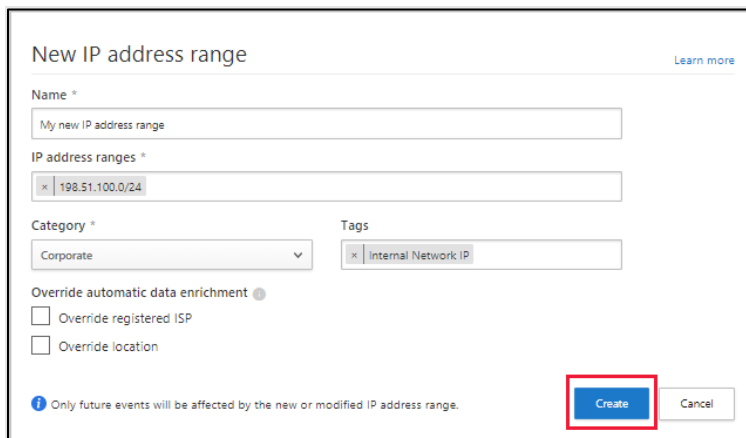
Use the sensitivity slider to decide the sensitivity of that policy in addition to scoping specific policies for a given group only.



As an example, to reduce the number of false positives within the impossible travel alert you can set the sensitivity slider to low. If you have users in your organization that are frequent corporate travelers, you can add them to a user group and select that group in the scope of the policy.

[Add your corporate IP Address and VPN ranges](#), you will see less alerts in relation to impossible travel and infrequent country.

1. Click on Settings followed by IP Address ranges
2. Name the range
3. Enter the IP address range
4. Select a Category
5. Add a tag to tag specific activities from this range



Oauth Applications

These are the applications that installed by business users in your organization request permission to access user information and data and sign in on behalf of the user in other cloud apps, such as Office 365, G Suite and Salesforce. When users install these apps, they often click accept without closely reviewing the details in the prompt, including granting permissions to the app.

You'll have the capability to ban and revoke access to these apps.

Many users grant access to their Office 365, G-Suite and Salesforce corporate accounts when trying to access an Oauth applications. The issue that rises is that IT has usually has no visibility into these applications or what the risk level associated is.

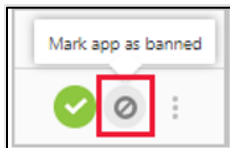
Cloud App Security gives you the capability to [discover the Oauth](#) applications your users have installed and which corporate account they're using to login. Once you discover which Oauth apps are being used by which account, you can allow or ban access right in the portal.

Manage Oauth Apps

The Oauth page contains information regarding which applications your users are granting access to using their corporate Office 365, Salesforce and G-Suite credentials.

Ban or approve and app:

1. Go to the Microsoft Cloud App Security Portal -> Click on Investigate -> Click on Oauth Apps
2. Click on the App Drawer to view additional information on each application and the permission that was granted
3. You can ban or approve the app by clicking either the approve or ban icon

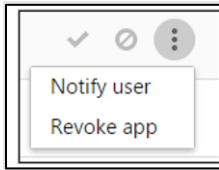


Note: If you decide to ban an app, you can notify the user that the app they installed and provided permissions to is banned and can add a custom notification message.

Revoke App

This functionality is only available for G-Suite and Salesforce connected applications.

1. On the OAuth apps page -> click on the three dots to the very right of the app row
2. Click on Revoke app



OAuth Policies

OAuth policies notify you when an OAuth app is discovered that meets a specific criteria.

Follow this [link](#) on directions to create OAuth app policies.

Scenario 5: CASB for Cloud Platforms

Permissions: Global Admin

Note: The Azure AD Global role doesn't automatically provide privileged users with access to Azure subscriptions.

Elevate permissions to privileged users to add your Azure subscriptions – after you add the subscriptions make sure to disable the elevation.

To improve your cloud security posture, add your azure subscriptions into Cloud App Security; the integration with Azure Security Center will notify you when there are missing configurations and security controls. You'll be able to identify anomalies in your environment and pivot to the Azure Security portal to apply these recommendations and solve for vulnerabilities.

To learn more about the integration with Azure Security Center click [here](#).

Conclusion

At the end of this PoC you should have an understanding about the shadow IT, information protection, real-time monitoring and threat protection capabilities of Microsoft Cloud App Security.

The scenarios in this PoC showcase the following:

- I. Shadow IT - Visibility into the use of SaaS applications across your organization and risk level associated with each application in use
- II. Protecting your files and data – Identifying files that contain sensitive information and who has access to them and taking the right steps to stay protected
- III. Real-Time Monitoring and Control – Understanding how to control and block access in real-time without losing productivity
- IV. Threat Protection – Being able to detect threats and how to customize policies to get alerted on what's critical to your organization and investigate accordingly
- V. CASB for Cloud Platforms – Improving your cloud security posture by leveraging Azure Security Center

Please head over to our [TechCommunity](#) for additional resources and questions about Microsoft Cloud App Security.